

Fares Rules

The table below is intended as a guide only to the Eastern Air Services (EAS) fare and costing structure.

Unless we state otherwise dollars or '\$' is a reference to Australian dollars and any applicable GST is included.

Full Fare Rules can also be viewed during the booking process or you can contact us at office@easternairservices.com.au or an Authorised Agents for further details.

Fare Type	Discount	Flexible
Travel Class	Economy	Economy
Booking Changes (including No-show)	<p>Before the day of scheduled departure (greater than 24 hours before Departure):</p> <ul style="list-style-type: none"> changes can be made on-line at the EAS website, by contacting our office on 1300 359 327 or contacting an Authorised Agent; your original fare may be used as credit towards the payment of a new fare of equal or higher value, provided the new fare conditions are met; at the time of making the change you must pay the Booking Change Fee applicable and any fare difference between the fare for your new booking and the original fare; your new booking must be for travel anywhere on the EAS network within 12 months of the date the original ticket was issued. However, you cannot use the credit to re-book and travel on the same day; and the original ticket value is non-refundable and remains non-refundable at all times. <p>Changes on the day of scheduled departure (within 24 hours of Departure):</p> <ul style="list-style-type: none"> Not permitted - Loss of fare. 	<p>Before the scheduled departure time:</p> <ul style="list-style-type: none"> changes can be made on-line at the EAS website, by contacting our office on 1300 359 327 or contacting an Authorised Agent; your original fare may be used as credit towards the payment of a new fare of equal or higher value, provided the new fare conditions are met; at the time of making the change you must pay any fare difference between the fare for your new booking and the original fare; and your new booking must be for travel anywhere on the EAS network within 12 months of the date the original ticket was issued. <p>After the scheduled departure time:</p> <ul style="list-style-type: none"> Not permitted - Loss of fare.
Name Changes	Not permitted.	Permitted

Fare Type	Discount	Flexible
Cancellations (including no show)	<p>Before the day of scheduled departure:</p> <ul style="list-style-type: none"> re-booking – see ‘Booking Changes’ above; ticket value can be used towards a new booking of equal or higher value for travel anywhere on the EAS network within 12 months of the date that the original ticket was issued. This credit must be used within 12 months of the date the original ticket was issued. However, you cannot use the credit to re-book and travel on the same day; no refund; any credit is the Australian dollar price; and the original ticket value is non-refundable and remains non-refundable at all times. <p>On the day of scheduled departure:</p> <p>Not permitted - loss of fare</p>	<p>More than 28 days before the scheduled departure time:</p> <ul style="list-style-type: none"> fare is refundable less a 50% administration fee; and any refund or credit is the Australian dollar price. <p>28 days or less before the scheduled departure time:</p> <ul style="list-style-type: none"> Not permitted – loss of fare <p>After the scheduled departure time:</p> <p>Not permitted - loss of fare.</p>
Children / Infants	<p>Children aged between 2 to 11 years on the date of their return flight or single flight (if traveling one way) are required to occupy a seat and thus travel at the adult fare, plus any airport taxes.</p> <p>EAS does not apply an additional fee for Unaccompanied Minors.</p> <p>Infants (under 2 years) without a seat travel free of charge. Infants must be accompanied, with a maximum of one infant per adult travelling.</p>	<p>Children aged between 2 to 11 years on the date of their return flight or single flight (if traveling one way) are required to occupy a seat and thus travel at the adult fare, plus any airport taxes.</p> <p>EAS does not apply an additional fee for Unaccompanied Minors.</p> <p>Infants (under 2 years) without a seat travel free of charge. Infants must be accompanied, with a maximum of one infant per adult travelling.</p>
Frequent Flyer	<p>Not Available</p> <p>Points are not earned.</p>	<p>Not Available</p> <p>Points are not earned.</p>
Other Information	<p>A credit card payment fee will be charged for all cards used when making a booking directly with EAS.</p>	<p>A Credit Card Payment Fee will be charged for all cards used when making a booking directly with EAS.</p>

Fees / Surcharges

In accordance with our Fare Rules and our Conditions of Carriage, there may be fees and surcharges associated with your booking.

Fees are in Australian dollars (AUD) and inclusive of any applicable GST.

These are summarised below:

Other Fees	Applicability	Fee per passenger
Credit Card Payment Fee	Visa and Mastercard	1.75% per transaction
	Amex	not available
Booking Change Fee	Will apply subject to our Fare Rules if you want to change your booking	\$44.00
Booking Name Change Fee	Will apply subject to our Fare Rules if you want to change your booking	\$44.00
Booking Cancellation Fee	Will apply subject to our Fare Rules if you wish to cancel your booking.	\$44.00
Unaccompanied Minor Fee	EAS do not apply and additional fee for the carriage of Unaccompanied Minors	Free